REMOTE SUPPORT SOLUTION

# 4REMOTE Health

## Use case:

## Medtech team support

4REMOTE Health facilitates the connection with internal or external experts so that the Medtech equipment of clinics or hospitals is at full capacity and in case of failure it can be solved quickly and efficiently avoiding unnecessary displacements.

## 4REMOTE Health:

MedTech equipment is critical on many occasions in the healthcare environment, either to be able to perform patient studies or to clarify diagnoses. 4REMOTE Health allows maintaining communication with experts to perform maintenance tasks on this equipment, thus reducing possible breakdowns and maximizing its performance.

### 1 Accuracy

The expert connected remotely with the hospital staff, sees what the technician sees and can make indications about the video received thanks to Augmented Reality and facilitating communication.

### 2 Efficiency

It reduces unnecessary trips and time in the resolution of incidents.

### 3 Collaborative work

It encourages collaborative work between professionals and shares knowledge and experience in real time, from anywhere in the world.

**4REMOTE Health** facilitates the resolution of incidents reducing time and costs.

Multidevice: PC, Tablet, Smartphone or Smart Glasses

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# 4REMOTE Health

zerintia technologies

## Functions

- Drawings and text on snapshots and video
- Augmented Reality Pointers
- Recording of evidence (video, audio and photo)
- Remote-controlled zoom and flashlight
- Remote control of fixed cameras
- Real-time translation (chat and voice)
- Screen sharing
- Agenda - Calendar of scheduled sessions
- Multi-user sessions
- Multi-device
- Multi-session
- Sessions with external users by invitation
- Selectable Audio/Video sources
- Secondary "slave" camera
- Mosaic view of connected video feeds
- Integration with clinical operating room equipment (laparoscopy, cameras...)
- Cloud and OnPremises deployment
- Encrypted communications
- Can be integrated with customer systems
- LDAP Integration
- Session log and evidence
- Instant messaging
- Multi-screen

## Advantages:

- Shorter response times
- Reduced travel and costs
- Improved traceability and monitoring of work
- Generation of evidence
- Remote validations
- Support and training of medical personnel
- Better patient experience
- Improved attention quality and fewer errors
- Collaborative work - knowledge sharing
- Increased efficiency of the doctor-patient ratio

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