

4REMOTE



Use case:
Product validations

4REMOTE is the integral solution that allows remote communication to perform product design or validation, generating evidence of the verifications made.

4REMOTE:

The industrial and health sectors often require assistance with product design and validation. 4REMOTE allows communication with suppliers and customers in order to collaboratively perform these validations in real time and generate evidence of the sessions.

1 Efficiency

Product design and verification requires interaction with customers or suppliers. Travel to the plant involves costs and time investment and video conferences are sometimes not accurate enough.

2 Accuracy

With 4REMOTE, the checker sees perfectly what the technician shows him through his device and can give him indications on the image in real time thanks to Augmented Reality.

3 Traceability

It performs real-time checks and keeps a history of all sessions, with evidence.
Design and verification with a simple software on Smartphone, Tablet, PC or Smart Glasses, from anywhere in the world.

4REMOTE efficiency in verification and product design at three steps

Multidevice: PC, Tablet, Smartphone or Smart Glasses



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Functions

- Drawings and text on snapshots and video
- Augmented Reality Pointers
- Recording of evidence (video, audio and photo)
- Remote-controlled zoom and flashlight
- Remote control of fixed cameras
- Real-time translation (chat and voice)
- Screen sharing
- Multi-user sessions
- Multi-device
- Multi-session
- Sessions with external users by invitation
- Selectable Audio/Video sources
- Secondary "slave" camera
- Mosaic view of connected video feeds
- Cloud and OnPremises deployment
- Encrypted communications
- Can be integrated with customer systems
- LDAP Integration
- Session log and evidence
- Instant messaging
- Multi-screen

Advantages:

- Shorter response times
- Reduced travel and costs
- Improved traceability and monitoring of work
- Generation of evidence
- Remote validations
- Premium customer service
- Support and training
- Increase in productivity
- Improved quality and fewer errors
- Collaborative work - knowledge sharing
- Elimination of paper
- Rapid response

